## **IGNITE Resource Center FY 2019-2020 Guests Served Reports**

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Fri 6/12/2020 12:19 PM

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2 attachments (215 KB)

IGNITE 2019 2020 Guest summary.pdf; IGNITE 2019 2020 Data Charts Guests Served.pptx;

## Greetings:

As promised, I have submitted data regarding guests served at the Ignite Resource Center for the period July 2019 - June 2020. The Center officially opened its doors in August 2019 so the report really only demonstrates approximately 11 months of service activity. In addition, the last two weeks in June have been estimated based on our first two weeks in June. Project Isaiah with East Point, which we distribute from the Wyatt Recreation Center, ended last Tuesday and is not included in our June estimate.

The Ignite Resource Center was established as a referral agency to connect College Park citizens to critical resources in times of need. Because we function differently from a non-profit that provides actual resources, our funding from the City of College Park is primarily utilized to provide staffing to assist persons make connections to organizations that can help them.

During the COVID-19 Pandemic, Ignite became actively involved in distributing resources to citizens in College Park. Through our fundraising efforts we have been able to provide groceries and services to persons in need during the pandemic. The COVID-19 numbers in these reports provide data on the number of persons we have assisted (the majority of whom we have assisted on a weekly basis) for the past 13 weeks which is approximately 2500 persons per week.

I have also provided data regarding our guest follow up (63% rate). Follow-up is often challenging because several of our guests experiencing financial difficulties are usually transient.

Please feel free to reach out to me with any questions you may have.

Warm Regards, Jamelle McKenzie IGNITE